

Medicaid Eligibility System Update

June 10, 2019

APPLICATION STATISTICS

	2018	2019						
	November*	December	January	February	March	April	May	Cumulative
Net Applications Received	32,265	31,516	26,062	28,201	29,752	31,001	32,339	211,136
Applications Received in New System	25,843	35,795	30,308	33,238	34,826	40,047	37,641	237,698
Applications Converted from Legacy System	10,349	-	-	-	-	-	-	10,349
Applications Withdrawn	3,927	4,279	4,246	5,037	5,074	9,046	5,302	36,911
<i>Percent of Total Applications</i>	<i>10.85%</i>	<i>11.95%</i>	<i>14.01%</i>	<i>15.15%</i>	<i>14.57%</i>	<i>22.59%</i>	<i>14.09%</i>	<i>14.88%</i>

Applications Processed/Processing								
Processed in real time by system (applicant got immediate response)	5,303	7,271	5,720	4,014	4,378	5,875	5,389	37,950
<i>Percent of Total Applications</i>	<i>16.44%</i>	<i>23.07%</i>	<i>21.95%</i>	<i>14.23%</i>	<i>14.71%</i>	<i>18.95%</i>	<i>16.66%</i>	<i>17.97%</i>
Applications Processed by Medicaid Eligibility Staff	6,372	6,783	4,525	5,810	8,096	8,188	7,713	47,487
<i>Percent of Total Applications</i>	<i>19.75%</i>	<i>21.52%</i>	<i>17.36%</i>	<i>20.60%</i>	<i>27.21%</i>	<i>26.41%</i>	<i>23.85%</i>	<i>22.49%</i>
Applications Pending Determination	20,587	17,462	15,817	18,377	17,278	16,938	19,237	
<i>Percent of Total Applications</i>	<i>63.81%</i>	<i>55.41%</i>	<i>60.69%</i>	<i>65.16%</i>	<i>58.07%</i>	<i>54.64%</i>	<i>59.49%</i>	

DETERMINATIONS BY APPLICANT

	November*	December	January	February	March	April		Cumulative
Total Applicants	53,459	53,485	46,403	51,638	57,130	58,465	58,986	379,566
Average Number of Applicants per Application	1.68	1.44	1.53	1.55	1.64	1.46	1.57	1.60

Applicants with Decisions Rendered	25,087	32,253	19,207	25,031	33,394	39,676	43,206	217,854
Applicants Approved	8,278	17,748	12,227	13,516	18,628	22,622	22,664	115,683
<i>Percent Approved of those Rendered</i>	<i>33.00%</i>	<i>55.03%</i>	<i>63.66%</i>	<i>54.00%</i>	<i>55.78%</i>	<i>57.02%</i>	<i>52.46%</i>	<i>53.10%</i>
Applicants Denied	16,809	14,505	6,980	11,515	14,766	17,054	20,542	102,171
<i>Percent Denied of those Rendered</i>	<i>67.00%</i>	<i>44.97%</i>	<i>36.34%</i>	<i>46.00%</i>	<i>44.22%</i>	<i>42.98%</i>	<i>47.54%</i>	<i>46.90%</i>

* Inclusive of November 13-30, 2018 only.